Questions

• Q1: What are the most important functions of the United Nations today? (Choose one or two)
• Q2: How effective is the UN overall?
• Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)
• Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)
• Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)
• Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:
• Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)
• Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)
• Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN’s relevance and legitimacy?
Q1: What are the most important functions of the United Nations today? (Choose one or two)

- Peacekeeping and peacebuilding
- Human rights and justice
- Sustainable development
- Humanitarian relief
- Other
Q1: What are the most important functions of the United Nations today? (Choose one or two)

- Peacekeeping and peacebuilding
- Human rights and justice
- Sustainable development
- Humanitarian relief
- Other

Percentage of respondents

Male  Female
Q1: What are the most important functions of the United Nations today? (Choose one or two)

- Peacekeeping and peacebuilding
- Human rights and justice
- Sustainable development
- Humanitarian relief
- Other

Percentage of respondents

- UN
- Government
- Other
Q1: What are the most important functions of the United Nations today? (Choose one or two)

- Peacekeeping and peacebuilding
- Human rights and justice
- Sustainable development
- Humanitarian relief
- Other

Percentage of respondents

- High income
- BRICS + NEXT11
- Developing countries
Q1: What are the most important functions of the United Nations today? (Choose one or two)

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<td>71</td>
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<td>24</td>
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</table>
Q1: What are the most important functions of the United Nations today? (Choose one or two)

- Peacekeeping and peacebuilding
- Human rights and justice
- Sustainable development
- Humanitarian relief
- Other

Percentage of respondents

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<tr>
<th></th>
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<th>Not effective</th>
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<td>Peacekeeping and peacebuilding</td>
<td>70%</td>
<td>30%</td>
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<tr>
<td>Human rights and justice</td>
<td>50%</td>
<td>50%</td>
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<tr>
<td>Sustainable development</td>
<td>50%</td>
<td>50%</td>
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<tr>
<td>Humanitarian relief</td>
<td>30%</td>
<td>70%</td>
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<tr>
<td>Other</td>
<td>20%</td>
<td>80%</td>
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Q2: How effective is the UN overall?

Note: Respondents were asked: How effective is the UN overall in maintaining peace and security, promoting sustainable development, protecting human rights, upholding international law, and delivering humanitarian aid?
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<td>72</td>
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<td>4. No opinion</td>
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Note: Respondents were asked: How effective is the UN overall in maintaining peace and security, promoting sustainable development, protecting human rights, upholding international law, and delivering humanitarian aid?
Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

- Address urgent crises of conflict and human displacement
- Draft a new Agenda for Peace to spell out possible innovations for international peace and security
- Move to implement 2015 proposals on peacekeeping and peacebuilding operations
- Review the effectiveness of the UN development system
- Review the effectiveness of the UN human rights activities
- Review the effectiveness of UN humanitarian relief
- Other
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- Other

Percentage of respondents:

- UN
- Government
- Other
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- Review the effectiveness of UN humanitarian relief
- Other

Percentage of respondents

- High income
- BRICS + NEXT11
- Developing countries
Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

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<td>26</td>
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<td>23</td>
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<td>5. Address urgent crises of conflict and human displacement</td>
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<td>62</td>
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<td>56</td>
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<td>6. Draft a new Agenda for Peace to spell out possible innovations for international peace and security</td>
<td>33</td>
<td>31</td>
<td>33</td>
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- Review the effectiveness of the UN development system
- Review the effectiveness of the UN human rights activities
- Review the effectiveness of UN humanitarian relief
- Other

Percentage of respondents: Effective, Less effective.
Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

- Guarantee protection for whistle-blowers
- Make senior appointments based on merit
- Commit all staff to reporting on human rights violations
- Improve the staff performance and promotion systems
- Improve gender balance in the Secretariat
- Enforce staff rotation policies
- Reduce overall staff numbers, including the most senior posts
- Increase overall staff numbers
- Other

Percentage of respondents
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<td>3. Reduce overall staff numbers, including the most senior posts</td>
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<td>4. Increase overall staff numbers</td>
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<td>8</td>
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<td>7. Improve the staff performance and promotion systems</td>
<td>55</td>
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<td>54</td>
<td>58</td>
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<td>8. Commit all staff to reporting on human rights violations</td>
<td>39</td>
<td>52</td>
<td>36</td>
<td>38</td>
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<td>10. Enforce staff rotation policies</td>
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<td>28</td>
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<td>10</td>
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<td>99. Other</td>
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Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

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- Commit all staff to reporting on human rights violations
- Improve the staff performance and promotion systems
- Improve gender balance in the Secretariat
- Enforce staff rotation policies
- Reduce overall staff numbers, including the most senior posts
- Other
- Increase overall staff numbers

Effective
Less effective

Percentage of respondents
Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

- Review the mandates of all UN system entities
- Establish Delivering as One principles as the standard for all programme countries
- Pursue innovative funding sources
- Revisit all previous reform proposals
- Establish a new cooperative agreement with the World Bank and IMF
- Reduce the number of entities in the UN system
- Reduce the number of departments in the New York Secretariat
- Other

Percentage of respondents
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- Other

Male | Female | Percentage of respondents
--- | --- | ---

[Bar chart showing responses]
Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

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- Reduce the number of entities in the UN system
- Reduce the number of departments in the New York Secretariat
- Other

Percentage of respondents

- UN
- Government
- Other
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- Other

Percentage of respondents: High income, BRICS + NEXT11, Developing countries
Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

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<td>1. Pursue innovative funding sources</td>
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<td>32</td>
<td>48</td>
<td>48</td>
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<td>2. Revisit all previous reform proposals</td>
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<td>3. Reduce the number of departments in the New York Secretariat</td>
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<td>4. Reduce the number of entities in the UN system</td>
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<td>5. Review the mandates of all UN system entities</td>
<td>48</td>
<td>45</td>
<td>45</td>
<td>42</td>
<td>52</td>
<td>48</td>
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<td>6. Establish a new cooperative agreement with the World Bank and IMF</td>
<td>25</td>
<td>31</td>
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<td>28</td>
<td>34</td>
<td>30</td>
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<td>7. Establish Delivering as One principles as the standard for all programme countries</td>
<td>48</td>
<td>36</td>
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- Reduce the number of departments in the New York Secretariat
- Other

Percentage of respondents

- Effective
- Less effective
Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:

- Two or more Deputy Secretaries-General with designated responsibilities?
- One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?
- One Deputy Secretary-General with no designated line responsibilities?
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![Bar chart showing responses to Q6 questions](chart.png)
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[Bar chart showing responses]

UN  Government  Other  Percentage of respondents
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<tr>
<td>1. One Deputy Secretary-General with no designated line responsibilities?</td>
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<td>11</td>
<td>9</td>
<td>6</td>
<td>10</td>
<td>10</td>
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<td>2. One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?</td>
<td>51</td>
<td>37</td>
<td>55</td>
<td>39</td>
<td>43</td>
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<tr>
<td>3. Two or more Deputy Secretaries-General with designated responsibilities?</td>
<td>40</td>
<td>52</td>
<td>35</td>
<td>55</td>
<td>46</td>
<td>63</td>
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- Closer integration of the UN's peace, development, humanitarian relief and human rights pillars
- Effective monitoring of the Paris Agreement on climate change
- Effective monitoring and implementation of the Sustainable Development Goals
- More resources for prevention of armed conflicts
- Increased participation by NGO's and civil society in the work of the United Nations
- More operational resources directed to peacebuilding
- Strengthened UN humanitarian system
- More resources for UN human rights activities
- Fewer entities in the UN development system
- Other
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- More resources for UN human rights activities
- Fewer entities in the UN development system
- Other

![Bar chart showing the percentage of respondents for each result.]

- High income
- BRICS + NEXT11
- Developing countries

Percentage of respondents
Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

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<td>2. More operational resources directed to peacebuilding</td>
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<td>3. More resources for prevention of armed conflicts</td>
<td>29</td>
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<td>52</td>
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<td>4. More resources for UN human rights activities</td>
<td>23</td>
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<td>21</td>
<td>23</td>
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<tr>
<td>5. Strengthened UN humanitarian system</td>
<td>25</td>
<td>19</td>
<td>33</td>
<td>20</td>
<td>22</td>
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<td>6. Fewer entities in the UN development system</td>
<td>14</td>
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<td>14</td>
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<td>7. Effective monitoring and implementation of the Sustainable Development Goals</td>
<td>53</td>
<td>39</td>
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<td>36</td>
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<td>8. Effective monitoring of the Paris Agreement on climate change</td>
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<td>42</td>
<td>34</td>
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<td>9. Increased participation by NGO's and civil society in the work of the United Nations</td>
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</table>
Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

- Closer integration of the UN's peace, development, humanitarian relief and human rights pillars
- Effective monitoring of the Paris Agreement on climate change
- Effective monitoring and implementation of the Sustainable Development Goals
- More resources for prevention of armed conflicts
- Increased participation by NGO's and civil society in the work of the United Nations
- More operational resources directed to peacebuilding
- Strengthened UN humanitarian system
- More resources for UN human rights activities
- Fewer entities in the UN development system
- Other

Percentage of respondents:
- Effective
- Less effective
Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

- Increase use of social media: 60%
- Appoint more staff with modern media experience: 40%
- Hold regular town hall meetings with representatives of civil society: 35%
- Appoint a senior official on civil society relations: 30%
- Appoint more goodwill ambassadors: 25%
- Hold more press conferences: 20%
- Invest more in UN Television: 15%
- Other: 10%
- No changes: 5%
Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

- Increase use of social media
- Appoint more staff with modern media experience
- Hold regular town hall meetings with representatives of civil society
- Appoint a senior official on civil society relations
- Appoint more goodwill ambassadors
- Hold more press conferences
- Invest more in UN Television
- Other
- No changes

Percentage of respondents by gender:
- Male
- Female
Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

- Increase use of social media
- Appoint more staff with modern media experience
- Hold regular town hall meetings with representatives of civil society
- Appoint a senior official on civil society relations
- Appoint more goodwill ambassadors
- Hold more press conferences
- Invest more in UN Television
- Other
- No changes

Percentage of respondents

- UN
- Government
- Other
Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

- Increase use of social media
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<td>3. Hold more press conferences</td>
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<td>4. Invest more in UN Television</td>
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<td>5. Appoint more goodwill ambassadors</td>
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<td>6. Increase use of social media</td>
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<td>7. Appoint a senior official on civil society relations</td>
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- Invest more in UN Television
- Other
- No changes

Effective | Less effective | Percentage of respondents
Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN’s relevance and legitimacy?

- Essential: 50%
- Very important: 30%
- Important: 10%
- Less important: 5%
- Not important: 5%
Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN’s relevance and legitimacy?

- **Essential**
- **Very important**
- **Important**
- **Less important**
- **Not important**

Percentage of respondents by gender:
- Male
- Female
Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN’s relevance and legitimacy?
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